

Tangerine.Fun Return Policy

Money Back Guarantee

Tangerine.fun™ offers a thirty (30) day, money-back happiness guarantee to all Guests (customers). If a Guest is dissatisfied with any product for any reason, the product may be returned in its original packaging, along with the original invoice, to Tangerine.Fun™ within thirty (30) days of the purchase for a refund of the purchase price.

To be eligible for the Money-Back Guarantee, all products must be purchased directly through the approved Tangerine.Fun™ website(s). If the product was purchased directly from an Independent Brand Ambassador, the refund and return must be handled directly between them. Tangerine.Fun™ will not be liable for those transactions.

Product Replacement

The Company will replace, within 30 Days of purchase, any product found to have been damaged. However, no product shall be returned to the Company without contacting Customer Care.

The product must be returned with the original invoice or emailed to Tangerine.fun™, which will replace it.

Cancellations

Monthly Loyalty Orders may be canceled anytime by emailing Cancellation to Tangerine.fun™ at hello@tangerine.fun. **A written notice is required five (5) business days before the next scheduled processing date.**

Damaged Package

Always examine and report any package damage to the carrier. If the products have been damaged due to carrier mishandling, you must immediately report this to the shipping carrier and request a refund directly from them. Tangerine.fun™™ is not responsible for damaged packages.

Returns and Cancellations

To process a return, please follow these steps:

1. Call or Email our Support Team.
 - Telephone: 801-900-5647



• hello@tangerine.fun

2. Once approved, please send the product container, either opened or unopened, with evidence of purchase, to hello@tangerine.fun™ within 30 days of purchase.

3. Mail package to:

Tangerine.Fun
139 Hunters Grove Lane
Suite 400
Lehi, Utah 84043

After inspection, returns will be processed appropriately.

Cancellation of Loyalty Orders:

A Loyalty Member may deactivate or cancel a Loyalty Order at any time by the following options:

1. Deactivate or cancel the Loyalty Order in the designated Loyalty Order section of the Member back office.

2. Emailing Notice of Loyalty Order Cancellation to Tangerine.Fun at the following email address at least **five (5) business days before the next scheduled processing date is required**

• hello@tangerine.fun